Benefits of Modernizing Your Antiquated Phone System

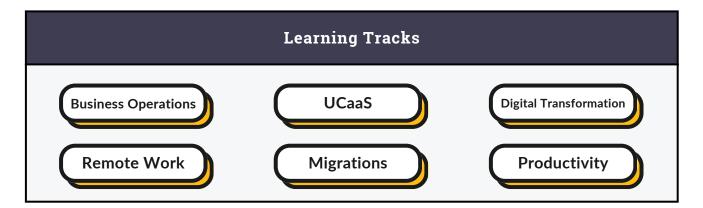


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Course Description

This course helps attendees of businesses still using legacy or on-premises phone systems understand the logical case for moving to modern, cloud-based unified communications. Participants learn how modernization reduces total cost of ownership, improves reliability and continuity, supports a distributed workforce, streamlines collaboration (voice, video, messaging), and strengthens security and compliance.





Why This Course Matters

- Cloud communications consolidate tools, cut CapEx, simplify multilocation management, and often deliver substantial savings while reducing app overload.
- Leading cloud communication platforms are more reliable than traditional lines and can be easily and remotely rerouted in cases of localized outages.
- Legacy, siloed platforms can slow resolution and frustrate customers; unified communications have advanced features readily available that help improve speed, visibility, and handoffs.

Who Should Attend





IT administrators



Operations managers



Project managers & coordinators

COURSE SYLLABUS

Course Overview

A practical guide to moving from legacy phones to cloud communications.

Syllabus

- 1. The Case for Modernization
- 2. Cost & Productivity Fundamentals
- 3. Network Readiness, Reliability, Continuity, and Security
- 4. Hybrid & Mobile Work
- **5. Customer Experience Improvements**
- 6. Building Your Business Case
- 7. Implementation Roadmap

What You'll Learn

- Cost, risk, and productivity trade-offs
- Requirements for hybrid and mobile work
- Current-to-future workflow mapping
- Defining your business communication needs
- Navigating vendor options

Register Now



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