

Benefits of Modernizing Your Antiquated Phone System



✉ hello@output.training
☎ (844) 3OUTPUT

Course Description

This course helps attendees of businesses still using legacy or on-premises phone systems understand the logical case for moving to modern, cloud-based unified communications. Participants learn how modernization reduces total cost of ownership, improves reliability and continuity, supports a distributed workforce, streamlines collaboration (voice, video, messaging), and strengthens security and compliance.

Learning Tracks

Business Operations

UCaaS

Digital Transformation

Remote Work

Migrations

Productivity



Why This Course Matters

- Cloud communications consolidate tools, cut CapEx, simplify multi-location management, and often deliver substantial savings while reducing app overload.
- Leading cloud communication platforms are more reliable than traditional lines and can be easily and remotely rerouted in cases of localized outages.
- Legacy, siloed platforms can slow resolution and frustrate customers; unified communications have advanced features readily available that help improve speed, visibility, and handoffs.

Who Should Attend

Register Now



IT
administrators



Operations
managers



Project managers
& coordinators

COURSE SYLLABUS

Course Overview

A practical guide to moving from legacy phones to cloud communications.

What You'll Learn

- 1 Cost, risk, and productivity trade-offs
- 2 Requirements for hybrid and mobile work
- 3 Current-to-future workflow mapping
- 4 Defining your business communication needs
- 5 Navigating vendor options

Syllabus

1. The Case for Modernization
2. Cost & Productivity Fundamentals
3. Network Readiness, Reliability, Continuity, and Security
4. Hybrid & Mobile Work
5. Customer Experience Improvements
6. Building Your Business Case
7. Implementation Roadmap

Register Now



Check out our other courses at:

<https://Output.Training>